

# **THE SURGICAL SUITE** **PATIENT NOTIFICATION**

The Surgical Suite would like to assure you of your rights and responsibilities as a patient.

**YOU HAVE THE RIGHT TO:**

- \*Considerate, respectful & dignified care provided in a safe environment, free from all forms of abuse, neglect, harassment and/or exploitation.
- \*All communications & records to be kept private & confidential, within the law.
- \*Information concerning your diagnosis, treatment, prognosis, risks & alternatives, as part of the informed consent process.
- \*You have a right to designate someone to represent you on your behalf.
- \*Appropriate assessment & management of pain.
- \*The opportunity to participate in decisions involving your medical care, unless contraindicated by the urgency of the case.
- \*Impartial access to treatment regardless of race, color, sex, national origin, religion, handicap or disability.
- \*Be advised & refuse to participate in any research without risk of compromising your right to access care, treatment or services.
- \*Know the identity and professional status of individuals providing service.
- \*Refuse treatment to the extent permitted by law & informed of the consequences of that action.
- \*Request a change in providers of care if other qualified providers are available.
- \*Expect reasonable continuity of care.
- \*To examine and receive an explanation of your bill.
- \*To consult with a specialist at your own request & expense.

**PATIENT COMPLAINT OR GRIEVANCE**

The Surgical Suite will promptly review, investigate & resolve any patient grievance/complaint in a timely manner. If you feel you have an issue, we provide you with the following contact information:

The Surgical Suite, 5555 Peachtree-Dunwoody Rd., Ste. 180  
Atlanta, Georgia 30342 Attn: Administrator

Administrator: Sharon Williams 404-256-4457 Ext. 211  
Fax: 404-969-0683

Georgia Composite Medical Board  
2 Peachtree St., NW, 10<sup>th</sup> floor, Atlanta Georgia 30303-3465  
[www.medicalboard.georgia.gov](http://www.medicalboard.georgia.gov)

Office of Regulatory Services – Dept. of Human Resources  
2 Peachtree St., NW, 10<sup>th</sup> floor, Ste., 33.458, Atlanta Georgia  
30303-3142  
[www.ors.dhr.georgia.gov](http://www.ors.dhr.georgia.gov)

Medicare beneficiaries may file a complaint with the Medicare  
Beneficiary Ombudsman at:  
[www.cms.hhs.gov](http://www.cms.hhs.gov)

**YOU HAVE THE RESPONSIBILITY FOR:**

- \*Providing accurate & complete information about your present health status, present medications, past medical history & reporting any unexpected changes to your provider.
- \*Following the treatment plan recommended by your provider.
- \*Following the rules & regulations of The Surgical Suite affecting patient care & conduct.
- \*In the case of a pediatric patient, a parent or guardian is to remain in the facility for the duration of the patient's stay.
- \*Be considerate & respectful of the rights of other patients & facility personnel.
- \*Providing a responsible adult to transport you home after surgery; providing a responsible adult to care for you 24 hours after surgery with anesthesia
- \*Indicate whether you clearly understand the contemplated course of treatment and what is expected of you.
- \*Your actions if you refuse treatment; leave the facility against the advice of the doctor and/or do not follow the doctor's instructions relating to care.
- \*Assuring financial obligations of your care are fulfilled as expediently as possible.

**HIPAA (Privacy & Confidentiality)**

The Surgical Suite complies with federal Health Insurance Portability Accountability Act regulations to maintain the privacy of your health information.

**ADVANCED DIRECTIVE**

The Surgical Suite is not an acute care facility. If an adverse event occurs during your treatment, regardless of any advanced directive or instructions from a healthcare surrogate or attorney, we will initiate resuscitative or stabilizing measures & transfer you to an acute care setting for further evaluation. Your agreement with this policy DOES NOT revoke or invalidate any current healthcare directive or healthcare power of attorney.

**Disclosure of ownership:**

\_\_\_ Physician has financial interest in the facility

\_\_\_ Physician does not have financial interest in the facility

By signing this document, I acknowledge I have read, understand & agree to the contents.

Pt. Name/Number: \_\_\_\_\_

Patient Signature: \_\_\_\_\_

Date: \_\_\_\_\_ Time: \_\_\_\_\_